



Insurance Consent

Welcome to Active Wellness Chiropractic & Rehabilitation! We are delighted that you chose our office to care for you. Our goal is to treat patients of all ages with different needs and we use our best efforts to make your experience as pleasant as possible.

Please be aware that even if you have insurance, your account is your responsibility, NOT that of your insurance company. Before or during your initial visit, we contact your insurance company to get benefit information. The representative or online system immediately reads us a disclaimer that they do not guarantee payment and that payment is based on the plan booklet that you received. We urge you to be fully aware of the provisions of your policy, as we are NOT responsible for any errors, omissions or misinformation given to us by your insurance company. Your estimated percentage for procedures will be collected at the date of service. Some insurance companies may "DOWNCODE" the procedures, meaning their reviewer somehow decides the degree of difficulty is less than what was performed. This is their way of paying even less on your claim. We are most willing to appeal per your request. Although we do our best to provide the most accurate information to you, it is possible you may owe money after your insurance has paid. We ask the balance be paid upon receipt of your billing statement.

Please feel free to call us with any questions. We look forward to working with you and will do our best to meet your needs.

Thank you,

Active Wellness Team

Signature: _____ Date _____